

George Morino/TMS/Toyota 03/28/2007 12:38 PM

To Michael Collinsworth/TMS/Toyota@Toyota

cc Kirk Forsht/TMS/Toyota, raul_guzman@toyota.com, Ketan Ranade/TMS/Toyota@Toyota

bcc

Subject ES 350 Owner's Manual

History:

This message has been forwarded.

Michael:

Per our discussion, if you can please change the verbiage to state "hooks" or "hooks (clips)". The 2007 ES 350 Owner's Manual (page 250) that we grabbed from a vehicle does states "hooks".

Once the changes are made, we'll send it to TMC for review.

Thanks!

George Morino
National Manager
Quality Compliance Department
Product Quality and Service Support
Toyota Motor Sales, U.S.A., Inc.
Tel. 310-468-3392
Fax 310-468-3399

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----- Forwarded by George Morino/TMS/Toyota on 03/28/2007 09:52 AM -----

Ketan Ranade/TMS/Toyota

03/27/2007 10:31 AM

To George Morino/TMS/Toyota@Toyota

cc Michael Collinsworth/TMS/Toyota@Toyota

Subject

Hi George, Please see the attachment.

Give me a call if you have any questions.

Thanks, Ketan x 68332



all weather mat caution statement.ppt